

Troubleshooting

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If there are some other problems please contact technical support at support@powerkaraoke.com.

I cannot run Siglos Karaoke Player/Recorder

If you are unable to run Siglos Karaoke Player/Recorder please try updating your DirectX from Microsoft:

<http://www.microsoft.com/download>

I play CD+Gs and see no lyrics

Your CD-ROM may not be able to read CD+G data. If you have more than one CD-ROMs in your computer, please try the other device.

I play CD+G discs and graphics are damaged

Your CD+G disc may be scratched -- it downgrades the video quality. Some CD-ROM drives are better at reading damaged discs, so if you have more than one installed in your computer, please try the other one.

I cannot record my voice

Check if your microphone is connected properly. Use [Recording settings](#) to set up recording levels.

My second monitor does not work with Siglos Karaoke Player/Recorder

To install a dual display card such as ATI 9600, 8500 or 7500 or NVidia, read the manual that came with your card.

Always plug your TV monitor in and turn it on before turning your computer on. If not, your dual display card will come up in single-display mode.

If your card has an s-video output, you need an inexpensive s-video to VHS converter. Radio Shack has them.

With multiple monitors, one will be your Primary display (for you to operate by) and the other your Secondary display (for singers).

When running an ATI card on Windows XP Home, set your card to Extended Desktop Mode, not Clone Mode, which mirrors the pc display.

Enabling/Disabling the Secondary Display for ATI cards:

1. Access the Windows Control Panel, and double click Display
2. Click on the Settings tab and then the Advanced... button
3. Click on the ATI Displays tab (only appears if you have an ATI card installed)
4. Click the enable/disable button for the display device you want to enable/disable.
5. Click OK or Apply to save the changes.

6. **IMPORTANT NOTICE:** With Windows XP Home, an ATI card must be set (read the manual) to Extended Desktop Mode, not Clone Mode, which mirrors the pc display.

7. ALWAYS turn on and plug in your TV monitor to the dual-display video output before running Siglos Karaoke Player/Recorder. If not, your dual display card will come up in single-display mode.

Revision #2

Created 21 August 2024 10:55:56 by Kasia

Updated 21 August 2024 11:07:14 by Kasia